

Sub-Zero and Wolf Appliance Products E-Commerce Warranty

LIFETIME WARRANTY

Sub-Zero, Inc. and Wolf Appliance Inc. promises to repair or replace any item found to be defective in material or workmanship under normal household use and following care instructions. Minor imperfections and slight color variations are normal. Wood products are not covered as they are a natural element and thus cannot be guaranteed. This excludes damage from misuse or abuse, such as improper cleaning, overheating, neglect, accident, fire or theft and does not apply to scratches, stains and discolorations. This warranty also excludes incidental or consequential damages. If you believe you have a defective product, send the product, freight prepaid, with a letter explaining the defect (USA consumers only), to:

Sub-Zero, Inc.
Attn. Consumer Service
2115 Pinehurst Dr.
Middleton, WI 53562

(Mexico and Canada customers please contact Sub-Zero and Wolf Appliance customer service at 800-222-7820 for instructions.)

Included with the product(s) should be the following information: Full name, full mailing address (no P.O. boxes), daytime phone number, description of product(s), reason for return and copy of invoice.

Sub-Zero and Wolf Appliance will examine the item(s) and if defective, will repair or replace. Please allow 4 to 6 weeks for processing. You can contact Sub-Zero and Wolf Appliance customer service at 800-222-7820 or e-mail at ecommerce@subzero.com.

